

Oliver Spencer

ONLINE RETURNS FORM

Sorry that your order is unsuitable.
Please fill out this form below and
send the garment/s back to:

Customer Name: _____

Date Order Placed: _____

Order Number: _____

Oliver Spencer
C/O EXP Logistics
Warehouse 1, Bowden Terminal
Luckyn Lane
Basildon, SS14 3AX

RETURNS POLICY

Goods must be returned / exchanged within 14 days (from receipt of goods) in their original condition after this we reserve the right to accept a refund or exchange. If you are a customer from outside the EU you will need to request a returns commercial invoice as well. The goods are your responsibility until we receive them here so please use recorded post or drop them back into one of our London stores. We will issue a full refund or exchange the garment (excluding original delivery charge) within 7 days after we receive the goods back.

REASON FOR RETURN CODES

1. Unsuitable
2. Not as expected
3. Too big
4. Too small
5. Ordered wrong size
6. Ordered more than one size/colour
7. Other (all comments help)

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	REASON CODE (see above)	EXCHANGE	NEW SIZE	NEW COLOUR